



Frequently Asked Questions

When can orders be placed?

As soon as the menu is released, you can order lunches for the entire cycle. However, an advance purchase is required. All orders must be placed by 7am (PT) the day prior to delivery of the meal. So for a Friday meal delivery, all orders must be in no later than 7am (PT) on Thursday.

How often are the menu's cycles posted?

Dishes2U uploads new menu cycles and calendars four times a year.

Buy a teacher a lunch?

Parents will be able to show their appreciation to a teacher or staff member by purchasing a lunch for them.

Amex is now accepted?

American Express is now accepted, along with Visa, MasterCard, Discover & Debit cards.

SPECIAL COMBO MEAL DEAL PER DAY?

A special reduced-priced meal combo will be offered daily.

Is there a Minimum Order Fee?

A check out with a minimum of \$10.00 in your shopping cart is required for all new or changed orders – all orders not meeting the minimum will be charged a \$1.00 handling fee. Please note, this is NOT \$10 per lunch or even \$10 per day, just \$10 in your shopping cart when checking out, for a total of all of your children.

What if I need to change, cancel or forgot an order?

Changes can be made up to the ordering deadline, 7am (PT) on the day prior to the meal delivery. Once the ordering period has closed, late orders are not accepted and no changes are allowed.

Can you assist with special orders?

Unfortunately these cannot be accommodated due to the volume of orders being placed.

Program Info?

Please refer to the 'Program Info' page on the lunch ordering website regarding further details!

Field Trips?

Dishes2U has you covered, no need to stress about what to pack, we have a field trip option enabling you to order sandwich boxes and have them delivered to the school in the morning.

Like us on Facebook?

Check out Dishes2U on Facebook at <https://www.facebook.com/dishes2u/> for your chance to win monthly prizes.

Review Us?

YELP: <https://www.yelp.com/biz/dishes2u-scottsdale>

ARIZONA CHARTER SCHOOLS ASSOCIATION: <http://az.chartermarketplace.org/dishes2u/>

Have kids at other schools?

Refer Dishes2U to any other school and they sign with us, based upon your referral, we will put a \$100 credit in your account.

www.dishes2u.com